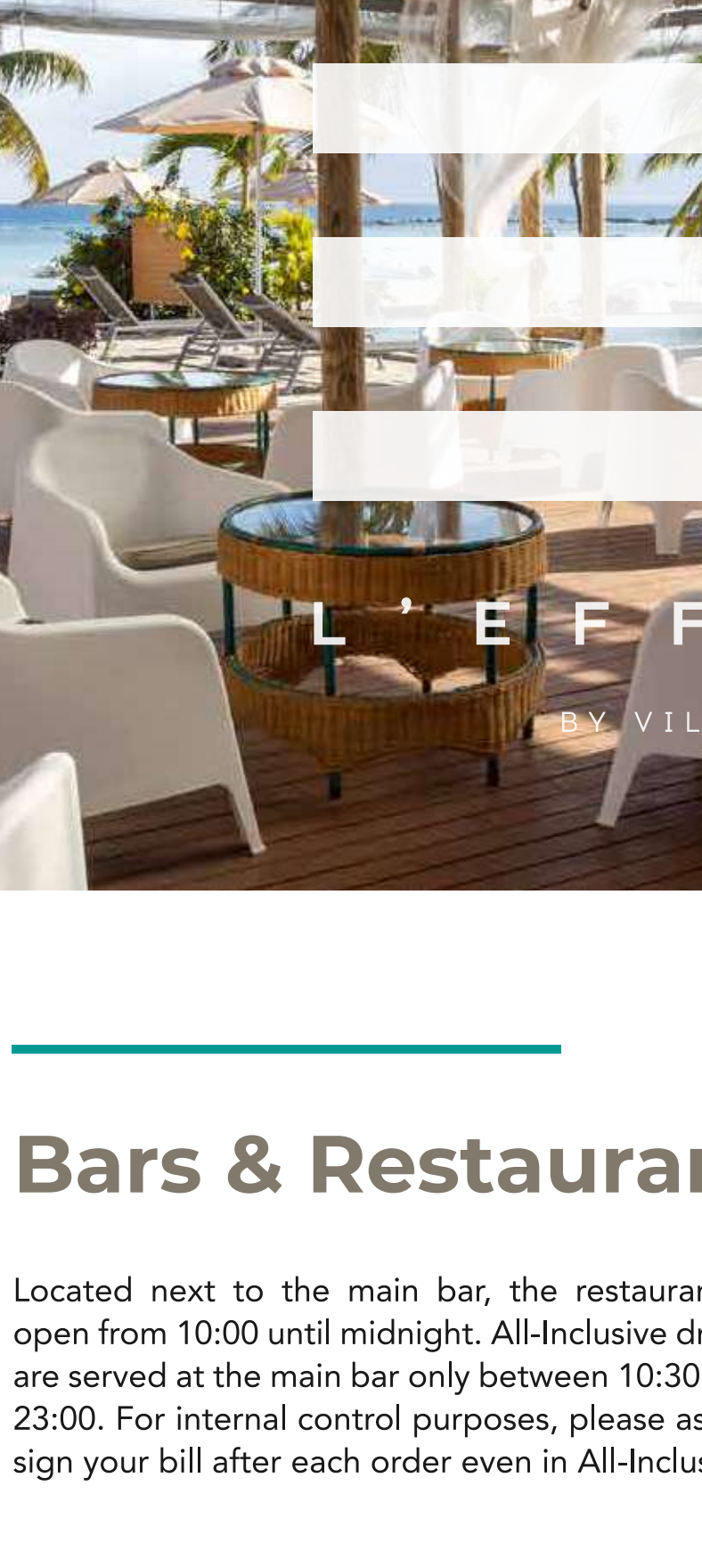
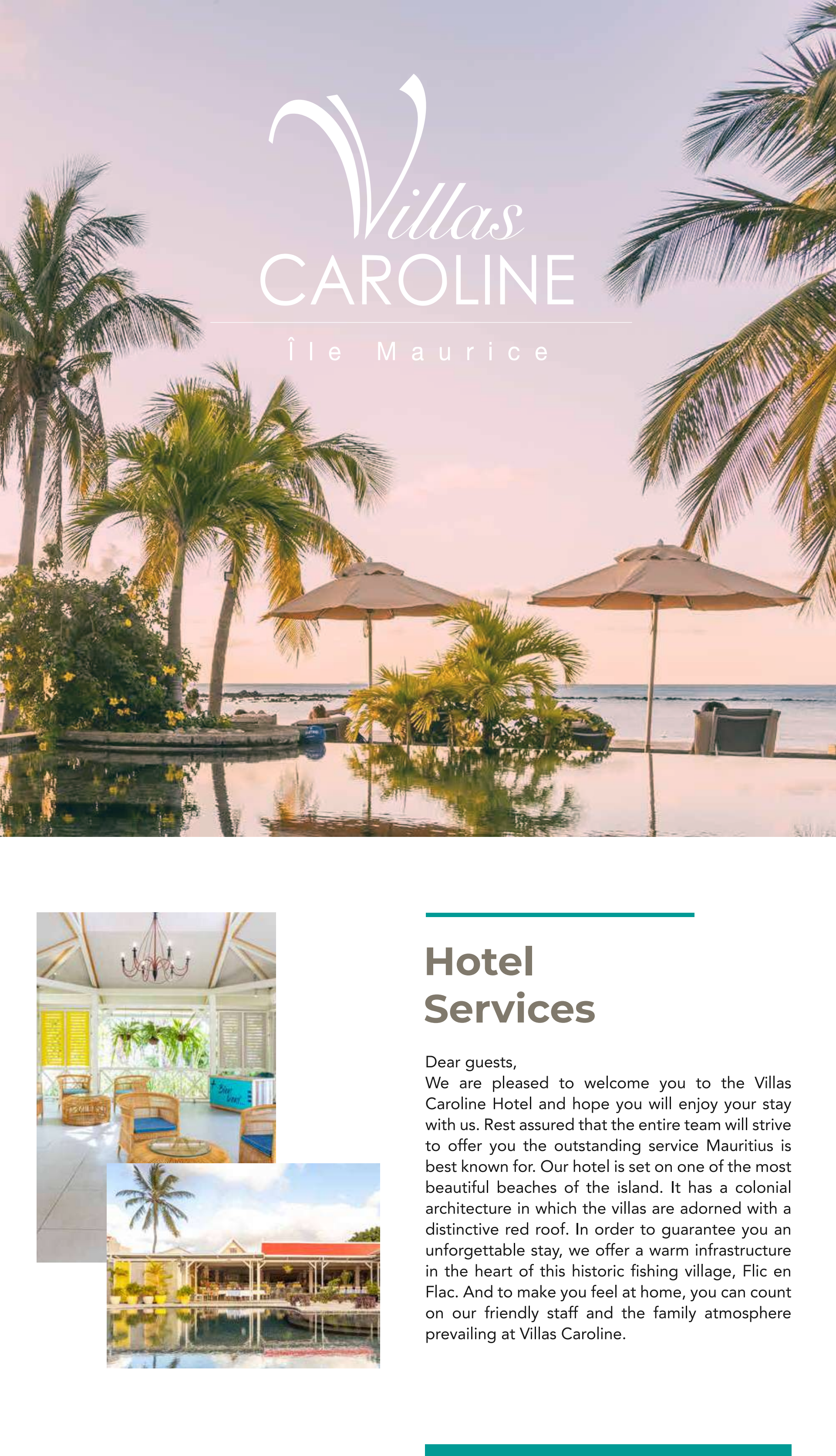
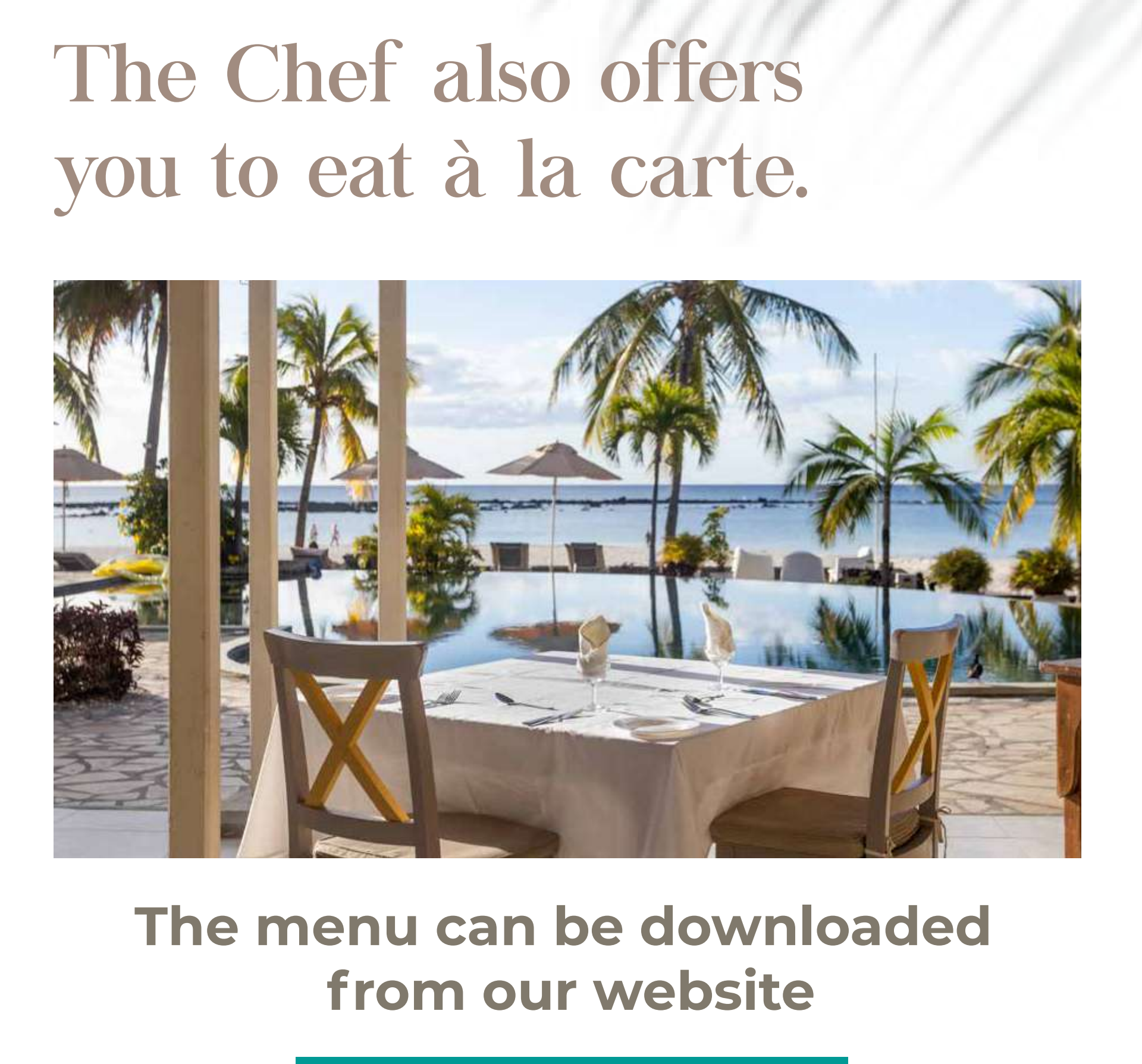




Hotel Services

Dear guests,
We are pleased to welcome you to the Villas Caroline Hotel and hope you will enjoy your stay with us. Rest assured that the entire team will strive to offer you the outstanding service Mauritius is best known for. Our hotel is set on one of the most beautiful beaches of the island. It has a colonial architecture in which the villas are adorned with a distinctive red roof. In order to guarantee you an unforgettable stay, we offer a warm infrastructure in the heart of this historic fishing village, Flic en Flac. And to make you feel at home, you can count on our friendly staff and the family atmosphere prevailing at Villas Caroline.



L'effet Mer Beach Club Restaurant, Bar & Live Music

Bars & Restaurant

Located next to the main bar, the restaurant is open from 10:00 until midnight. All-Inclusive drinks are served at the main bar only between 10:30 and 23:00. For internal control purposes, please ask to sign your bill after each order even in All-Inclusive.

The Buffet is open for Breakfast from 07:00 to 10:00, Lunch from 12:30 to 14:00 and Dinner from 19:30 to 22:00.

For any dietary restrictions or allergies, please inform the reception or one of our waiters.

The Chef also offers you to eat à la carte.

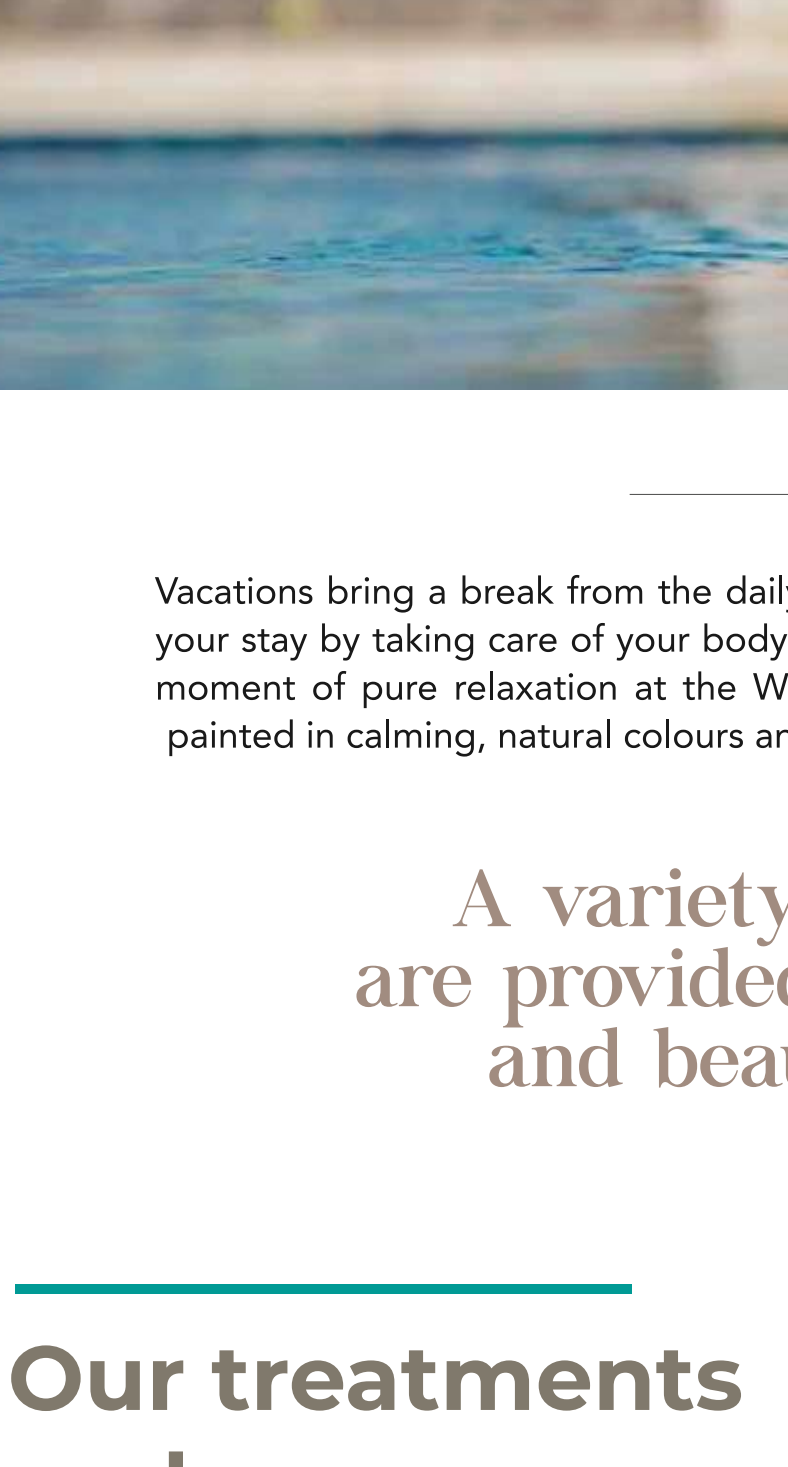


The menu can be downloaded from our website

www.villascarolinehotel.com

Dress code

Casual wear during the day; shorts and T-shirts are accepted in the hotel restaurant. In the evening, we kindly request gentlemen to wear pants in the restaurant.



Munchies and Tea Break

Typical local snacks and sandwiches are available from 11:00 to 21:30 for those who are hungry. The Tea Break is served in the restaurant from 16:00 to 17:00. Included in the all-inclusive formula, the tea break is not included for half-board and full-board guests.

Private Dinner

Savour the Lobster in an intimate atmosphere by the Pool at Rs 2,500 per Person or on the beach with a Beach Supplement of Rs 1,000 per person.



STARTER

Braised Palmist, Caramelised Scallops with Muscavado Sugar, Champagne Sabayon

MAIN COURSES

Seafood Platter (Half Lobster, Squid, Prawns and Fish)

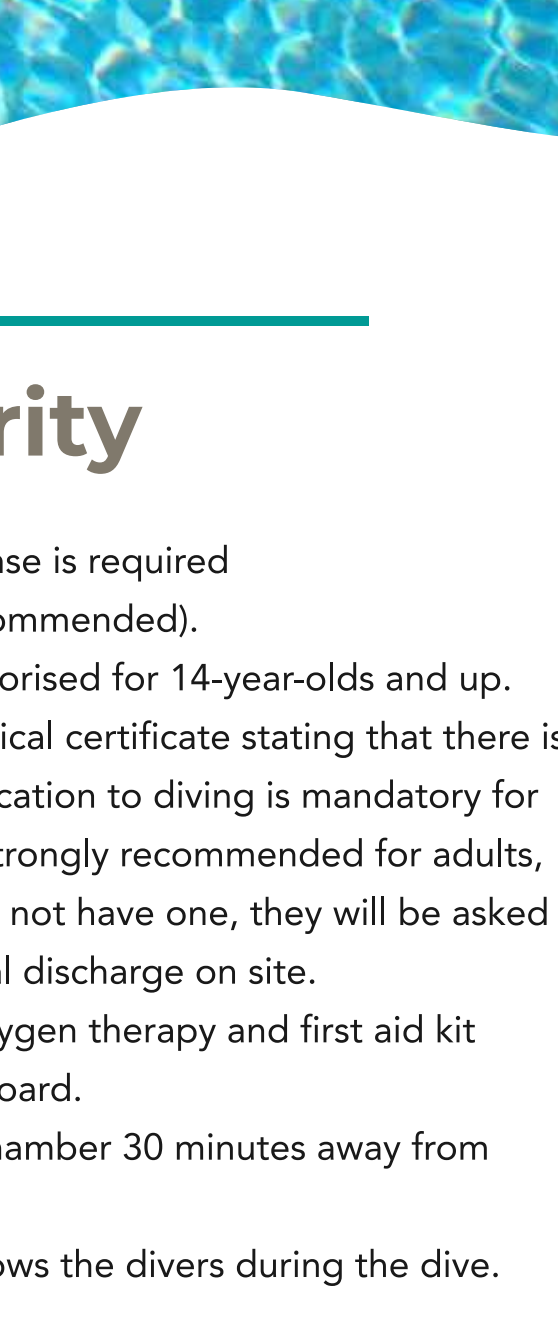
DESSERT

Chocolate Moelleux with Coconut or Vanilla Ice Cream / Tea, Coffee and Mignardises

The menu below can be modified according to clients' tastes.

Live Music

L'EffetMer Beach Club is also home to musical discovery. Parties and sundowners are often organised by our animation team on the beach in front of the hotel. DJs and local musicians will get you rocking in a magical setting. *Please note that drinks served during these events are not included in the All-Inclusive formula.*



For more information about the program, please visit our Facebook page

Le Chamarel Wellness Centre

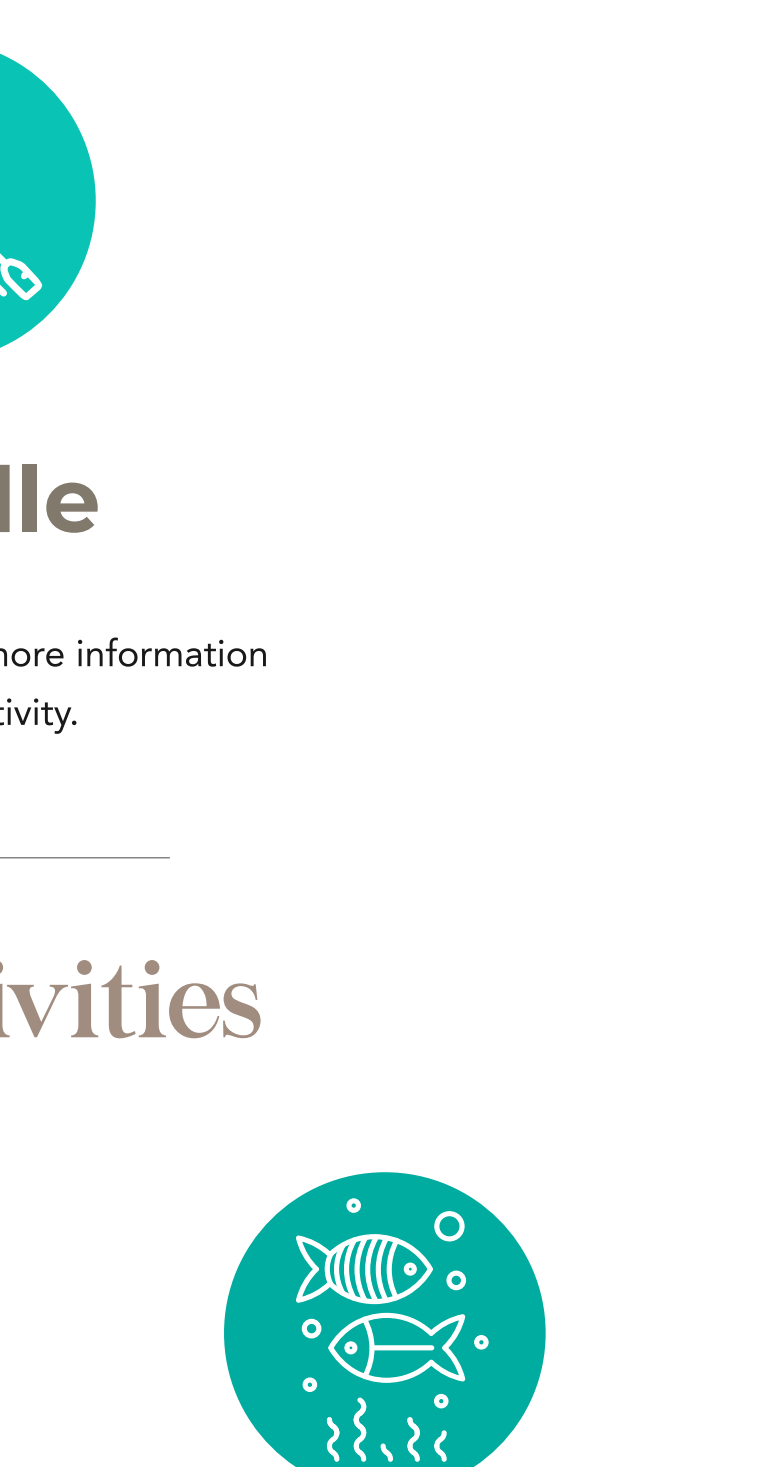


Vacations bring a break from the daily stress and hectic pace of life. Make the most of your stay by taking care of your body and mind. Take some time for yourself or share a moment of pure relaxation at the Wellness Centre. The hammam and the cabins are painted in calming, natural colours and are tastefully furnished in a minimalist design.

A variety of treatments are provided by our wellness and beauty specialists

Our treatments and massages

- Relaxing massage
- Reflexology
- Aromatherapy massage
- Oriental massage
- Wrapping
- Ritual
- Nail
- Hair removal
- Facial

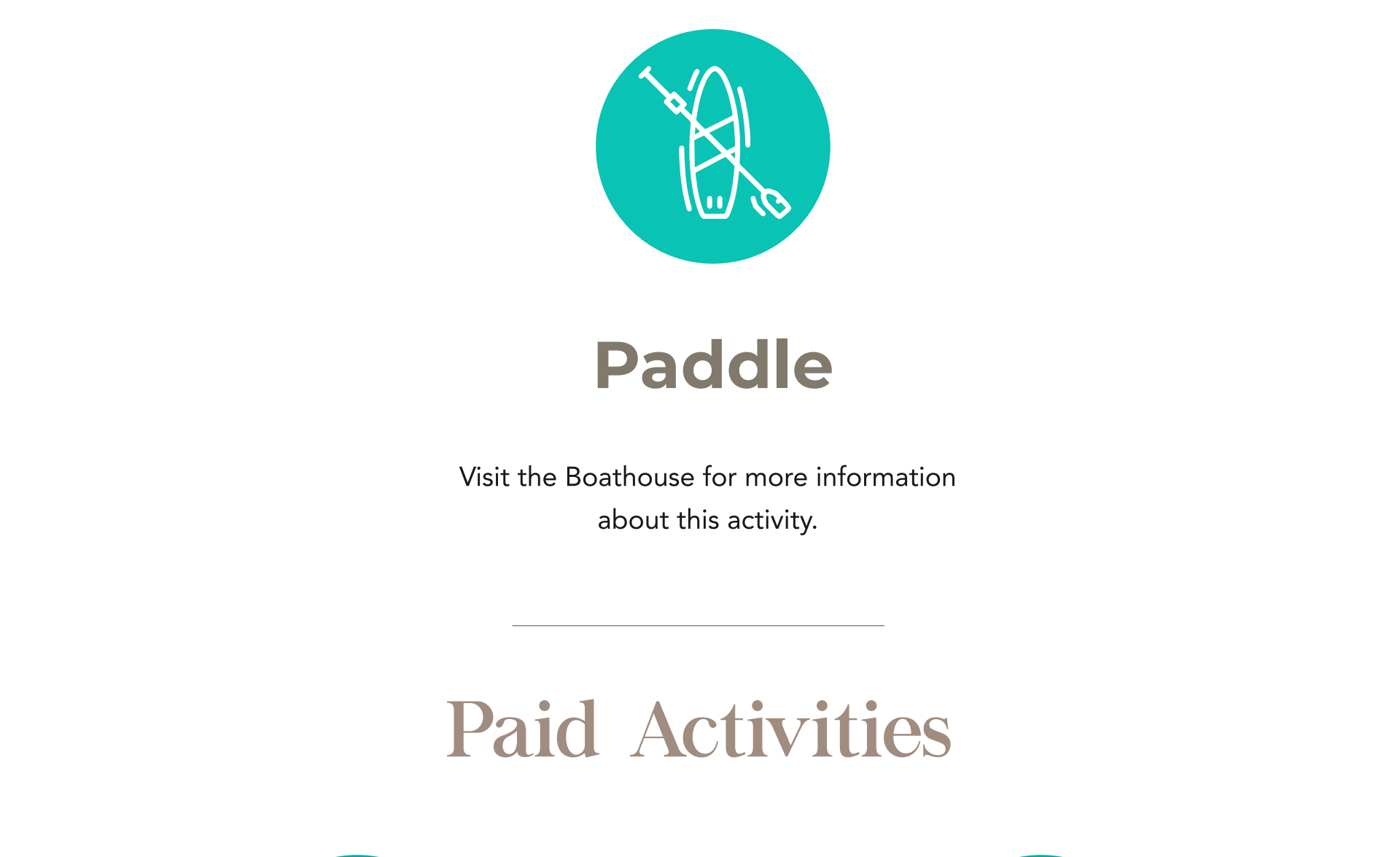


OPERATING HOURS

Le Chamarel Spa is open every day from 9:30 to 13:00 and from 14:00 to 19:30.

You can find our prices at the reception or the wellness centre.

Sports and Leisure



The Villas Caroline hotel is the perfect place to indulge in water and beach sports. With our diving centre, discover the rich maritime depths of the region, while the boathouse offers numerous activities, in the water or on the beach. You can also rely on our animators to work out during aquagym, zumba or yoga classes. For quieter moments, board games are also available. And with over a mile of white sand beach, you can hardly resist a walk or a jog by the ocean.



Exploration Sous-Marine

Our diving centre, Exploration Sous-Marine, boasts an impeccable reputation. Created in 1977, it is one of the first centres to be established in Mauritius. It is affiliated to the Mauritian Scuba Diving Federation (MSDA) and the World Underwater Federation (CMAS). With professionalism and experience coupled with high standards, the team of experienced and passionate instructors will supervise you with the greatest attention and, above all, with a smile!

PRACTICAL INFORMATION

Equipment

- 2 air compressors, 1 Nitrox station (32% Nitrox diving possible)
- 60 steel tanks of 12 litres (INT/Din)
- 15 complete sets of equipment (jackets, regulators, fins, masks, snorkels, wetsuits)
- We recommend 3 to 5 mm wetsuits.

Note

The dive centre does not rent computers, lamps or cameras.

Security

- A diver's license is required (logbook recommended).
- Diving is authorised for 14-year-olds and up.
- A recent medical certificate stating that there is no contraindication to diving is mandatory for minors. It is strongly recommended for adults, but if they do not have one, they will be asked to sign a medical discharge on site.
- Hyperbaric oxygen therapy and first aid kit available on board.
- Hyperbaric chamber 30 minutes away from the centre.
- The boat follows the divers during the dive.

Courses

The diving centre offers CMAS and PADI courses up to Divemaster, in French and English.

Operating hours

From 9:00 to 19:00.

Two dives per day, from Monday to Saturday.

Closed on Sundays and Mauritian public holidays.

Two dives per day, from Monday to Saturday.

Closed on Sundays and Mauritian public holidays.

The Boathouse

The boathouse is open from 9:00 to 18:00 in summer and from 9:00 to 17:00 in winter.

Free Activities

Kayak

Kayaking on the lagoon's calm waters is ideal for gazing at the view while paddling along the coast. Experienced kayakers can paddle out further to spot spinner dolphins or Indian Ocean bottlenose dolphins that love the island's west coast.

Diving in the lagoon

In the lagoon's crystal clear waters, a myriad of tropical fish is waiting to be discovered. As you approach the coral reefs, you will be able to observe parrotfish, surgeonfish or clownfish frolicking in the anemones.

Paddle

Visit the Boathouse for more information about this activity.

Paid Activities

Big Game Fishing

Mauritius is a world-renowned destination for its high-quality sport fishing. Would you like to catch marlin, dolphinfish, barracudas, yellowfin tuna, jacks and other large pelagics? Whether you are a beginner or an experienced fisherman, you can rely on our professional crew, who will advise you on the most appropriate fishing techniques.

Glass bottom boat trip

Want to explore the fauna and flora of the lagoon and reef without getting wet? Hop on a boat with a glass bottom for a relaxing and contemplative trip.

Speed boat ride

Speed, fun and beautiful scenery in the safe hands of an experienced skipper! Get ready for an adrenaline rush, stars in your eyes and a heart filled with memories.

For all calls, national or international, please contact reception (9)

Other Useful Information from A to Z

Animals

Animal lovers, in order not to hurt the sensitivity of some people, please do not feed dogs and cats in the hotel.

Electricity supply

Our power supply is 110/220 volts and multiple outlets are available in your room.

For more information, please contact the **front desk (dial 9)** or **housekeeping (dial 218)**.

Babysitting

Babysitting services are available upon request. For more information, please call the **front desk (9)**.

Laundry and Dry Cleaning

Please contact **the reception (9)** if you need to do your laundry.

Credit Cards

Below are the international credit cards **accepted by our hotel**:

American Express, MasterCard, Visa, Barclaycard, Maestro, UnionPay

Air conditioning

For your comfort, each room is equipped with an air conditioner. Please turn it off when you leave the room.

If you need help operating it, please call the **reception desk (9)**.

Clinic

We have one of the best clinics in the area, right across the street from our hotel.

There is also a pharmacy. Please do not hesitate to contact the reception for any health problems.

Safe

A safe is available in your room. We advise you to keep all your valuables in it ; the hotel cannot be held responsible for the loss or theft of your belongings in your room.

Currencies

The reception will assist you in exchanging your currency into Mauritian Rupees.

Water

Water for all-inclusive guests - A water fountain in the restaurant is at your disposal.

Water for non-all-inclusive guests - Drinks are not included in your package; please order at the bar or restaurant.

Excursions

Management advises you to be cautious when purchasing excursions outside your representative's tour. We cannot be held responsible if the service offered is not up to the required standards.

We recommend the following

- Be careful with the food.
- Do not drink tap water
- Always ask your representative's advice before purchasing any service other than the one offered or proposed by your travel agency.

We remain at your disposal for any further information.

Golf

There is a golf course (Tamarina) only 10 minutes away from the hotel.

Our staff at the reception will be glad to help you with any reservation.

Check-out times

The room must be vacated by noon on the day of departure.

Please contact the reception for any extension of stay or late check-out (subject to availability).

Insects or reptiles

Thanks to its tropical climate, the island preserves a secluded and remote nature. It shelters unique fauna and flora with a mix of endemic and imported species. In case of a sting, don't panic since the insects and reptiles living there are not dangerous.

Car rental

For any information, **contact the reception.**

Shops and Shopping Centres

The nearest shopping centres can be found in the village, a few minutes walk from the hotel, or in Cascavelle, which is a 5-minute bus ride away.

Street vendors

We advise you to check that the vendors have a valid permit. Avoid buying seafood from street vendors on the beach.

Any offensive behaviour should be reported to **security (136) or reception (9)**.

Mini Club

The Mini Club offers a variety of activities for children aged 5 to 13. Please contact the animation team for more information.

Swimming Pool

Children should not be left unattended at the pool. The hotel will not be held responsible for any accident or injury.

Please read carefully the safety instructions posted around the pool.

For safety reasons, glasses are not allowed in or around the pool.

Post Office

There is a post office right in the village, only 3 minutes walk from the hotel.

Please contact the reception for further information.

Wake-up call service

Wake-up call service is available upon request at the reception desk.

Taxi/Cab

The luggage service at the reception is at your service to call a taxi/cab.

Téléphone

For all calls, national or international, please contact **the reception (9)**